

Support Beyond the Service

We sincerely appreciate the trust you have placed in our funeral home to honor your loved one's life and legacy. Providing meaningful, compassionate support to families experiencing a loss is central to our mission, but our commitment to you extends well beyond that time.

Every Response Strengthens Our Care

Caring for families is at the heart of everything we do. In the coming days, you will receive a request to complete a brief survey on our behalf. Your feedback helps us continue to improve, ensuring every family receives the care, support and guidance they need. **Thank you for sharing your experience with us.**

How would you rate your overall satisfaction with your experience with us?

- Extremely satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Extremely dissatisfied

Thoughtful Support When You Need It

We're here to support you, every step of the way.

We believe no one should have to navigate grief alone. Whether you need resources, guidance, or simply a listening ear, we're here for you—just a text away.

In weeks ahead, you may also receive occasional texts like this from a member of our care team:

"We are thinking about you and wanted to see how you are doing. Grief is difficult; please let us know how we can support you."