

Your Journey Forward

Support, Healing and Life after Loss

Your Journey Forward is a thoughtfully curated aftercare kit designed to guide families through grief and gently introduce preplanning. This turnkey program includes branded collateral, practical tools, and a full training framework to help funeral professionals deliver consistent, compassionate care.



Core Collateral

Folder Shell: Core organizer for all materials. High-quality, die-cut, custom-designed folder with side pocket.

At-Need Aftercare Intro Sheet: Provided by the funeral director during the arrangement conference, this sheet offers a brief overview of aftercare and outlines what to expect at the follow-up appointment. It also serves as a helpful reminder card.

For Grief Resource Sheet: Overview of grief support services.

Funeral Experience + Elevia Survey Intro: One-page overview. Elevia text based aftercare intro + survey completion call-to-action.

Estate Settlement Services: Overview of estate settlement services offered through Alix.

Personalized Staff Intro Card: 4x6 card with photo, contact info & intro message. Customizable template in Canva.

Aftercare Checklist: Multi-page booklet for post-loss tasks. Notch tabs to organize by urgency (immediate, 30/60/90+ days).

Personal Planning Guide: Comprehensive planning guide to document wishes and info. Encourages family planning conversations.



**Build trust
by showing
up when it
matters most.**

Implementation & Training



Implementation Guide:

Step-by-step delivery instructions. Timing, scripting, and best practices.



Live + Recorded Webinars:

On-demand training for onboarding and refreshers.



Slide Deck:

Plug-and-play slides for team rollout.